

## Mohankumar Thangaraju



Mohankumar Thangaraju  
Quality Leader, IBM

Mr. Mohankumar Thangaraju is a professional with 28 years experience in the field of Quality, Learning, Organizational Development, Operations and Sales & Marketing with proven track record across several reputed organizations. He is passionate about creating lasting change in the organization and empowering employees.

Mohankumar has contributed in defining Quality Vision and Strategies for different businesses, execute them for sustained Business Benefit, Client Value and Culture change. He has exhibited his competency in scaling up the organization from Quality Improvement to Business Excellence. He is capable of taking Learning and Organizational Development initiatives for a large Organization and managing delivery organizations for effective client value delivery. He has managed large, complex global programs across multiple countries/locations.

Mohankumar has BE degree, PGD in Marketing Management, and MBA to his credit. He is a designated MBB (Master Black Belt) from Bharti Airtel; Certified Six Sigma Black Belt by Synagogue Knowledge Services (Ex-GE employees); Certified assessor of CII-EXIM Bank Business Excellence Model (EFQM- European Foundation for Quality Management) and Certified LEAD Assessor for ISO 9001 QMS by Confederation of Indian Industries and Crane field Institute of Technology, U.K; and he is trained in Lean Methodology and deployment, Change Acceleration Program/COPC/ e-SCM / ISO 20000 / ISO 27001 / ITIL V3.0 Foundation Level; and Balance Score Card Implementation. He is a Certified Trainer in Sales, Marketing, Management Development Programs, Personality Development, Communication, Quality Concepts, Six Sigma/Lean etc.,

Mohankumar, is currently working for IBM as a Quality Leader, GMU and Optimized Service Lines, Global Technology Services . Earlier he worked at IBM as Quality Leader, Bangalore Delivery Center and India Delivery Center, Global Technology Services ; as a Leader - Quality and Account Management – Growth Markets, Global Process Services. Earlier to that he worked as Strategic Quality Leader, CRM GD, at IBM Daksh, India. He has also worked for e4e Business Solutions, 247 Customer and BHARTI MOBILE LTD and NIS Sparta – NIIT.